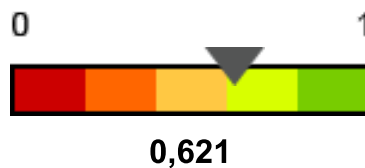


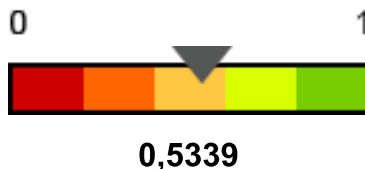


Índice de Desempenho da Saúde Suplementar IDSS 2021 (Ano-base 2020)

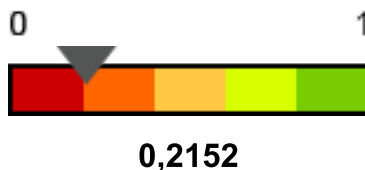
IDSS DA OPERADORA - NOTA GERAL



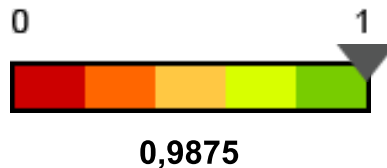
1 – IDQS – QUALIDADE EM ATENÇÃO À SAÚDE



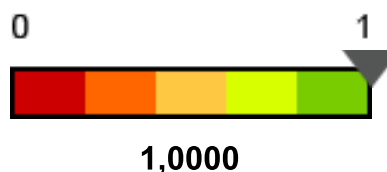
2- IDGA – GARANTIA DE ACESSO



3 – IDSM – SUSTENTABILIDADE NO MERCADO



4 – IDGR – GESTÃO DE PROCESSOS E REGULAÇÃO



Maiores informações clique no link abaixo e acesse o site da ANS:

<https://www.gov.br/ans/pt-br/assuntos/informacoes-e-avaliacoes-de-operadoras/qualificacao-ans>